

BIG HORN HOSPITAL ASSOCIATION

COMMUNITY TRANSPORTATION PROGRAM

Big Horn Hospital Association (BHHA) transportation program will offer community transportation one day per week to medical appointments or to the pharmacy for elders age 55 and over or disabled individuals.

Program Information:

Service day: **Tuesday afternoons**

Service times: **1:30 to 5:00 pm**

Appointment Phone Number: **406-665-2802**

Bus Rules:

1. Passenger must be able to independently board and exit the bus using the stairs and/or lift.
2. All passengers must wear seat belts.
3. Passengers may not stand or move about the bus while the bus is in motion.
4. Bus Service **will be refused or not considered** for the following reasons:
 - a. If a client is unable to walk/wheel or unable to sit up without assistance.
 - b. If a client is in a wheel chair. He/she must be accompanied by an assistant or friend.
 - c. The service is not to be used as an ambulance for transporting seriously ill persons to/from the Hospital.
 - d. Rides requested outside the city limits of Hardin.
 - e. All unusual transportation rides will be reviewed by the Administrator/designee and driver.
5. All clients needing help or using canes, walkers, or wheelchairs will be boarded first.
 - a. All other passengers must wait until the driver has boarded any passenger who needs assistance.
6. No food, drink, smoking or persons using alcoholic beverages are allowed on the bus.
7. No unnecessary conversation with the driver while the bus is in motion.
8. Requests for rides must be called in at least one day in advance. Rides will be on a first come, first serve basis.
9. Ride requests will only be granted for medical appoints (clinic, dental, eye, pharmacy, mental health). Casual ride requests will not be granted.
10. All passengers must provide a telephone number for emergencies/cancellations.
11. BHHA reserves the right to cancel an appointment day if needed. BHHA reserves the right to refuse service to any person.